



1- : Jungle / Water valley

- Reception
- lobby bar
- Mediterranean Restaurant
- Soprano restaurant
- Rockin Burgers
- Taj Restaurant - Kids cinema
- Aqua Park Snacks Bar
- Ice Cream / Bakery
- Terrace bar - Giraffe Bar
- 2- Jungle Bar
- 3- Columbus Bar
- 4- Red Sky Bar
- 5- Tagine Restaurant
- 6- Zum Kaiser Restaurant
- 7- Le Marche Restaurant
- 8- The Colonies Bar
- 9- L`Asiatique Restaurant
- 10- Amusement park
- 11- Alfredo Restaurant

- 12- Orange Bar
- 13- Mosque
- 14- La Veranda Bar
- 15- Towel Box
- 16- Kids Club/Playground
- 17- Aqua Park
- 18- Water Valley bar
- 19- Pharmacy
- 20- Clinic
- 21- Surf Pool
- 22- Spa/Gym
- 23- Sport Area
- 24- Video Games
- 25- Mid Way Bar
- 26- Mid Way Street
- 27- Parking
- 28- Shuttle Bus
- 29- Bike Station
- 30- Shops

31 - : Alf Leila Wa Leila

- Reception
- Columbus Coffee
- 32- Afndina Bar
- 33- Club MC/ Active Pool
- 34- Gym / Spa / Pharmacy / Clinic
- 35- Main Restaurant Le Marche
- 36- Mediterranean Restaurant
- 37- La Veranda Bar
- 38- Tagine
- 39- Italian Restaurant (La Casa)
- 40- Asian Restaurant (L'Asiatique)
- 41- Museum
- 42- Neverland Restaurant (show+dinner)
- 43- Kids Aquapark
- 44- Oasis Bar
- 45- Bumper Car
- 46- Skating

- A- Rooms 1001 - 1122
- B- Rooms 2001 - 2114
- C- Rooms 2115 - 2170
- D- Rooms 3001 - 3081
- E- Rooms 4001 - 4081
- F- Rooms 4082 - 4093
- G- Rooms 5001 - 5085
- H- Rooms 5101 - 5151
- I- Rooms 5401 - 5500
- J- Rooms 5601 - 5638
- K- Rooms 5639 - 5665
- L- Rooms 5692 - 5666
- M- Rooms 5801 - 5864
- N- Rooms 6001 - 6053
- O- Rooms 7001 - 7076

Map Key

- ATM
- Heated pool
- WC

- P- Rooms 120 - 144 / 216 - 245
- Q- Rooms 148 - 171 / 246 - 268
- R- Rooms 109 - 119 / 205 - 215
- 172 - 181 / 270 - 278 / 145 - 147
- S- Rooms 501 - 590
- T- Rooms 301 - 361



NEVERLAND

Neverland – Hurghada
Wish you a nice and relaxed holiday at

- Room service : Ordering food and drinks to the room is against extra charge and can be done with room service on 734
- Safe: A safe deposit box are available free of charge in your room. We do not take any responsibility for any valuables items left in your room or anywhere else inside the hotel premises. Instruction "How to us it" you will find on top from the safe.
- Shuttle bus: There is a free shuttle bus to the beach, each 30 minutes starting 8:00 till 17:00, please take your beach towels with you.
- Sun beds: For more relaxation on the swimming pool area please contact the pool boys to ask for "Do not disturb sign" and kindly note that it is NOT ALLOWED TO RESERVE sun beds.
- Swimming Pool: Pools are supervised from 8:00 till 17:00. After these hours pools will be under chemical treatment which may harm your skin. Please do not leave children unattended in the pool. Children must wear waterproof diapers. Parents are responsible for their children.
- Taxi: There is a Taxi service available against charge and can be reserved from the Hotel Taxi desk from 9:00 AM till 22:00.
- Telephone & Fax: The operator at the reception will be glad to help you make calls and send your faxes. When you like to call to another room, just dial the room number or dial (5) to call operator, who will connect you with any area.
- Visitors: Please note that no visitors are allowed in guest rooms. If you your arm band is lost there will be an extra charge of 40 euro. If its destroyed please contact the reception to get a new one
- WiFi: Wi-Fi is for free, login in with your room number and family name.
- For any question, remarks, comments or help please contact the Guest Relation. (call 791)
- Wish you a nice and relaxed holiday at Neverland – Hurghada

Hotel Information A - Z

- Air Condition : In order to save electricity please keep the balcony/terrace door close if you would like to use the AC. Once you leave the room remove the card from the electricity outlet
- Animation & Sports: Please check our info board for daily programs, every day except Sunday
- Aqua Park: Open daily from 10:00 till 12:00 and from 13:00 till 17:00.
- Bank Service: There is an ATM located in the Lobby, where it is possible also to exchange money
- Beach / pool towels: During check in you will receive towel card for beach / pool towel. The towels are provided in the towel boxes. In case of losing one of your towel cards you will be charged with 10 Euro
- Check out: On the departure day you should leave the room and hand over the keys to the reception at 12:00 Pm. Late checkout is available against extra charge (as per availability) For more information about the price and availability please contact reception
- Clinic: The Clinic is located in the Aqua Park. The English-speaking doctor s has visiting hours are from 10:00 to 15:30 and from 18:30 to 22:30. The doctor is available 24h in case of emergency, please contact Reception. Clinic service is for extra charge.
- Emergency: In case of any emergency, please contact the reception 58.801, 802, 803 immediately 0-3.
- Kids Club: A qualified team will take care of your kids from 4 to 12 years. Kids Club is opened from 10:00 till 12:30 and from 15:00 till 17:00. Please inform the kids club about any allergies or sicknesses.
- Laundry: There is laundry & dry cleaning service available for extra charge. You will find laundry bags in your wardrobe. Please fill in the laundry list, place your items in the bag and leave everything on the bed for the room service.
- Restaurant: Kindly be informed, that it is not allowed to take any food out from the restaurants in the hotel area or to the room, because of hygienic aspects. All our Restaurants are in Buffet Style and with self service. Kindly be informed it is not allowed for the guest to enter bars, restaurants and lobby area without outer wear (swim suits and underwear are forbidden). For the dinner appropriate dress code is required (smart casual). There is 6 restaurant with buffet style (serve yourself)



- SAUNA - STEAM BATH - JACUZZ
- EGYPTIAN HAMMAM
- FOOT MASSAGE
- BACK MASSAGE
- FULL BACK MASSAGE
- VICHY MASSAGE
- ANTI-CELLULITE MASSAGE
- ENERGY MASSAGE
- AROMA THERAPY MASSAGE
- SPORT SHIATSU MASSAGE
- SPA PROGRAMS
- SAYA ROYAL SUITE
-
- FACE CARE • NAILS CARE
- WAX • HAIR CARE
- SAYA GYM • IN BODY
- PERSONAL TRAINER

ENJOY OUR HEALTHY BAR

